



May 27, 2020

Dear client,

Due to the current situation for COVID-19, the recommendations of national and state organizations, and the great sense of social responsibility, **Flamingo Cancun Hotel** has decided to postpone the re-opening of the hotel until **June 8, 2020**.

We are committed to the health and safety of all our customers and employees, which is why we believe that the best fight against the spread of this pandemic is to stay home.

Therefore, we ask all our clients who already have a reservation for the closing dates, to change their travel date. In support, the hotel will respect the original reservation rate without charging any additional (except for high season). In case of cancellation, no penalty will be applied. For more information, please contact us by email reservaciones@flamingocancunresort.com.mx or call +52 998 848 88 70 from 10:00 am to 05:00 pm.

We firmly trust that by following the recommendations of the health and government agencies and demonstrating our social responsibility by staying home, we will soon have the opportunity to welcome you and your family to this beautiful destination.

See you soon!

Best regards,

Flamingo Cancun Resort